

## The TransforMED Patient-Centered Model A Medical Home for All



**A continuous relationship with a personal physician  
coordinating care for both wellness and illness**

- Mindful clinician-patient communication:  
*trust, respect, shared decision-making*
  - Patient engagement
  - Provider/patient partnership
  - Culturally sensitive care
  - Continuous relationship
  - Whole person care

### Access to Care and Information

- Health care for all
- Same-day appointments
- After-hours access coverage
- Accessible patient and lab information
- Online patient services
- Electronic visits
- Group visits

### Practice Management

- Disciplined financial management
- Cost-Benefit decision-making
- Revenue enhancement
- Optimized coding & billing
- Personnel/HR management
- Facilities management
- Optimized office design/redesign
- Change management

### Practice-Based Services

- Comprehensive care for both acute & chronic conditions
- Prevention screening and services
- Surgical procedures
- Ancillary therapeutic and support services
- Ancillary diagnostic services

### Health Information Technology

- Electronic medical record
- Electronic orders and reporting
- Electronic prescribing
- Evidence-based decision support
- Population management registry
- Practice Web site
- Patient portal

### Care Management

- Population management
- Wellness promotion
- Disease prevention
- Chronic disease management
- Patient engagement and education
- Leverages automated technologies

### Quality and Safety

- Evidence-based best practices
- Medication management
- Patient satisfaction feedback
- Clinical outcomes analysis
- Quality improvement
- Risk management
- Regulatory compliance

### Care Coordination

- Community-based resources
- Collaborative relationships
  - Emergency Room
  - Hospital care
  - Behavioral health care
  - Maternity care
  - Specialist care
  - Pharmacy
  - Physical Therapy
  - Case Management
- Care Transition

### Practice-Based Care Team

- Provider leadership
- Shared mission and vision
- Effective communication
- Task designation by skill set
- Nurse Practitioner / Physician Assistant
- Patient participation
- Family involvement options

# How will you transform your practice?

## Delta-Exchange

Delta-Exchange is TransformMED's exclusive, easy-to-use, online practice transformation learning network dedicated to physicians, clinical staff, office staff and primary care-focused residency programs. Get access to immediately useful PCMH resources: "best practices", forms and templates, online seminars, more. Ask questions of both TransformMED experts and practice leaders who've "been there". Share documents, collaborate on solutions, discuss issues and connect with practices much like yours who are also endeavoring to make PCMH changes. For just \$30 a month per user, join your colleagues in an active community of primary care leaders committed to PCMH practice transformation. Learn from experts and each other. No vendors. No drug reps. No nonsense. [Click here](#)

## Small Practice Package

Designed and priced exclusively for small practices with 1-4 providers, because small practices' flexibility and adaptability gives them an advantage in achieving measurable results from PCMH transformation. The package bundles together the change components small practices need to become PCMHs — including a dedicated Program Advisor, deliverables such as a practice assessment and a transformation plan, and three Delta-Exchange memberships for your team. [Click here](#)

## Medical Home Facilitation

Designed to accommodate a variety of financial and time-commitment requirements and practice sizes: Full Transformation and Targeted Transformation include on-site visits and assessments while Virtual Facilitation emphasizes telecommunications. A Practice Enhancement Facilitator will work as a trusted, neutral party to help provide structure, keep the practice on track and create accountability. Pricing is scaled to the number of providers. [Click here](#)

## Baseline Practice Assessment

Via surveys, on-site visit observations, interviews, phone conversations and e-mail communication with key staff, your Practice Enhancement Facilitator will report on your practice's Areas of Strength, Opportunities for Growth and Points for Consideration in relation to the 9 areas of the TransformMED Patient-Centered Model. [Click here](#)

## Practice Retreats

From objectives such as improved business planning, practice management and finances to mission and vision origination, team development, conflict resolution, and process flow refinements – TransformMED's facilitated 1-day retreats get the whole team engaged in the transformation. [Click here](#)

## About TransformMED

Established in 2005, TransformMED provides ongoing consultation, support, tools and resources to physicians and practice leaders looking to transform their practices to a new model of care that is based on the concept of a patient-centered medical home. Our mission is the transformation of health-care delivery to achieve optimal patient care, professional satisfaction and success of primary care practices.

TransformMED is an active member of primary care communities and recognizes and supports the unique value that primary care offers to patients and the health care system. TransformMED shares and supports the idealism and altruism of primary care physicians and the strong commitment to their communities and patients through continuing patient relationships and independent decision making.

Based in Leawood, Kansas, TransformMED is a wholly-owned subsidiary of the American Academy of Family Physicians.

To learn more about TransformMED, visit [www.transformed.com](http://www.transformed.com)